

Community Health Survey Results

Mercy Hospital Northwest Arkansas, Fall 2015

Data Collection:

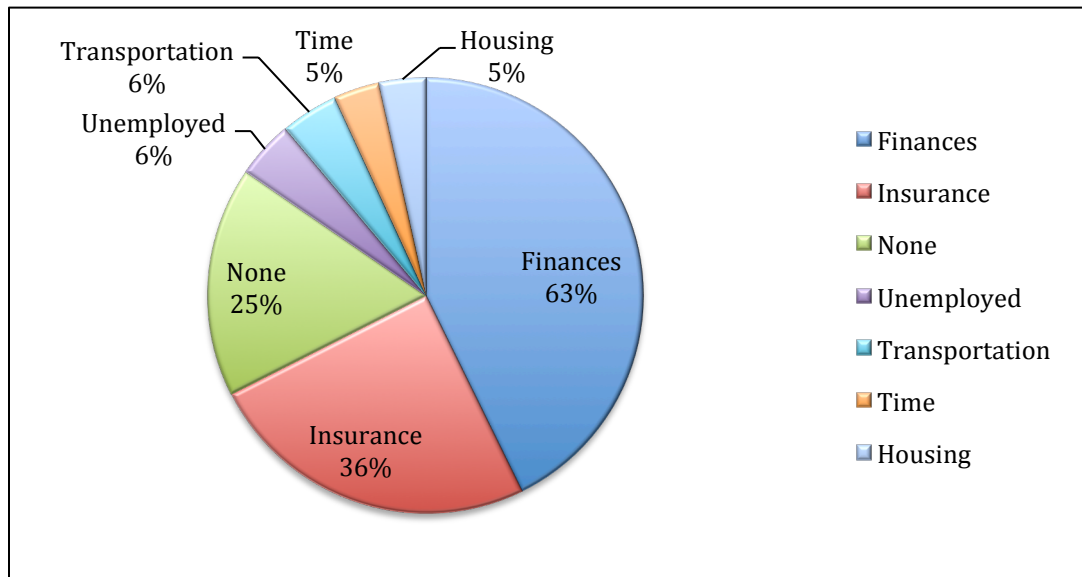
80 of 320 Northwest Arkansas residents receiving free flu shots on the Mercy Mobile Unit returned a brief survey asking about their health concerns and barriers to good health and obtaining health care for themselves and their families. Survey respondents were receiving free flu vaccines and were representative of at-risk groups including those without health insurance, families living in poverty, racial minorities, and immigrant populations. Survey sites were Garfield Town Hall, Avoca Town Hall, St. Vincent de Paul food pantry, Rogers, Souls Harbor shelter, Rogers, Samaritan Center Rogers, and Samaritan Center Springdale. Surveys were administered from 10/24/15-12/15/15.

Results:

1. Language:

- 85% English
- 15% Spanish

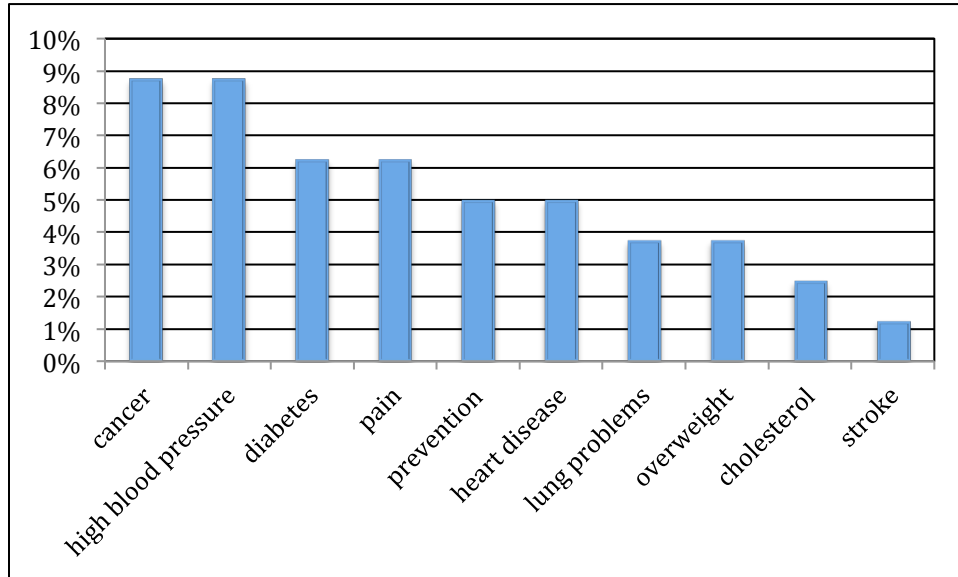
2. What makes it hard to take care of your or your family's health or prevents you or your family from getting health care?



Barriers to Health and Health and Health Care.

- Finances category includes lack of funds and high cost of care.
- Insurance category includes not insured and underinsured.
- Categories add up to more than 100% because some respondents named several barriers.

3. What are a few of the biggest concerns or worries you have about your health?



4. What is one thing Mercy Hospital could do for you to help you have better health?

Request	Percent requesting
screening & prevention	8%
low cost or free clinic	6%
dental	4%
free flu shots	3%
lower charges	3%
exercise class	1%
extended hours	1%
clinic location	1%
nutrition classes	1%

5. Selected comments:

- “No insurance and health insurance costs too much. I can’t pay.”
- “Finances – I had strep throat, went to Community Clinic, and still could not pay bill.”
- “Diabetes strips & supplies, can’t afford so don’t check blood.”
- “No insurance but I know I need to do tests like mammogram and Pap smear.”
- “Cannot afford medicines.”
- “Getting sick and not having resources.”
- “Missed my doctor’s appointment last week because no way to get there.”